

YARROW BAY

PLASTIC SURGERY

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Appointment No-Show and Cancellation Policy:

In order for Yarrow Bay Plastic Surgery to provide you with the best care possible, we ask that you make every effort to keep your scheduled appointments and arrive in a timely manner.

Effective January 1st, 2015, if you miss your appointment or cancel with less than 48-hour notice, Yarrow Bay Plastic Surgery reserves the right to bill you \$45.00 for each no-show and late cancellation. This fee will be your responsibility and will **not** be billed to your insurance. We also reserve the right to reschedule your appointment if you arrive more than 15 minutes past your scheduled time, but will not charge a fee in this instance.

In addition to the \$45.00 fee, we will notify you if you have missed more than 3 appointments and remind you of our policy. Additionally, we reserve the right to terminate our relationship with you after 5 or more occurrences. Good medical care and a positive doctor-patient relationship are dependent upon consistent consultation and treatment. This cannot be accomplished with frequent missed appointments.

We thank you for working with us to ensure services are provided to you in the best possible way.

Patient Signature

Date